

artisan

HOMEOWNERS ASSOCIATION NEWSLETTER

SEPTEMBER 2021















PRESIDENT'S MESSAGE

BY TONY MICHAELIS, President



I hope this finds you and your families doing well. Our hot summer days are coming to an end and pleasant weather looks like it is right around the corner.

Our next Board Meeting is Friday, September 10th, at

9:30 am. The Agenda and ZOOM invite will be sent to all homeowners by September 6th.

I want to welcome Thomas Harp as our new Board member—he was appointed at our July Board meeting to fill the remaining term of Curt Beyer. Thomas's term will end at the Annual Homeowner Meeting on March 19, 2022.

Our Montage Board is currently dealing with a variety of projects and tasks from maintenance of the common areas, yearly budget preparation, updating our *Rules and Regulations*, and reviewing the Detention Basin homeowner survey.

With regard to the Montage *Rules and Regulations* — an ad hoc Committee was established at the beginning of the year and a draft document

was submitted to the Board for review at our July meeting. The Board is encouraging Owner input over the coming months, including an October workshop which will ultimately lead to a Board vote at the November Board meeting on possible adoption of the updated *Rules and Regulations*.

The Montage Finance Committee will be meeting in October to create next year's 2022 budget, assess our reserve study, and conduct a physical audit of our HOA assets. The Budget and updated *Rules and Regulations* will go out to all homeowners in the November annual mailing.

Montage active Committees are: Architectural Review, Emergency Preparedness, Website, Welcome, and ad hoc Rio del Sol development.

THANK YOU

I want to thank all homeowners who have volunteered to participate in helping to oversee the Montage Homeowners Association, so that our community maintains its excellent physical attributes and financial health.

Please feel free to contact me with any questions, comments or concerns.

DRAFT AGENDA — SEPTEMBER BOARD MEETING

Below is the *Draft Agenda* for the September 10th Board meeting. Topics and issues to be discussed are listed. The final Agenda will be posted on the Montage Bulletin Board on Van Gogh and emailed to all Owners on Monday, September 6th.

Regular Board Meeting (Virtual Zoom Meeting) September 10, 2021 9:30 am (approximately)

Internet Link Click here or enter to join: https://us02web.zoom.us/j/85913424118

Old Business

- 1. Presentation and discussion of **Community Security** by Gate Camera Committee (Robert Green and Jean-Guy Poitras)
- 2. Revisit the Inspector of Elections Report submitted June 29, 2021

New Business

- 1. Approve the draft update of the Montage *Rules and Regulations* and:
 - a. Send to Attorney for legal review.
 - b. Send to the homeowners for the required 30-day review and comment period extended to October 15th.
 - c. Schedule a Board ZOOM workshop to discuss the proposed update to the Montage *Rules and Regulations* for October 8th.
- 2. Approve proposed Charter for the Rules and Regulations Committee.
- 3. Approve proposal from Conserve LandCare for repairs and improvements to the drainage within the detention basin.
- 4. Approve updated layout to the Montage entrance signs being fabricated by Signarama, to add CAI-CV Medallion Community logo signs, for a new total of \$748.08
- 5. Appoint a delegation from Montage to meet with the City and Spectrum Cable to discuss June–July outages and measures being taken to ensure these are not repeated.
- 6. Discuss planter columns on west and east side of Gerald Ford entrance. Review proposals to paint the columns or to install stacked stone on the columns.
- 7. Discuss results of the Montage survey on alternative potential uses of the detention basin.
- 8. Appoint the Board as the **Finance Committee** to develop the 2022 Budget and Reserve Study updates for presentation to the Board at the November 12th Board meeting.
- 9. Direct Community Manager to select a Certified arborist to evaluate the remaining perimeter date palms and recommend actions to be taken during 2022.
- 10. Approval of invoice from Timothy Cline Insurance Agency for 2020/2021 Insurance.
- 11. Review proposals from Stewy's Lighting Maintenance for installing holiday lighting.
- 12. Appoint Scott Reese as **Inspector of Elections** for the 2022 Board Member election.
- 13. Approve the Self Nomination Form for the 2022 Board of Directors election to be sent to homeowners by October 1, 2021.

CURRENT MONTAGE BOARD MEMBERS

In the May issue of the *Artisan* newsletter we informed the Community of the passing of our Board member, Curt Beyer. In order to fill the vacant position on the Board, and following Montage Bylaws, the Board in Executive Session nominated Thomas Harp to fill the remaining term, which expires at the *Annual Homeowner Membership Meeting* in March 2022. The Board members sincerely appreciate the experience and dedication Thomas will bring to the Board, and we look forward to working with him.



Tony Michaelis
President



Norm Giere
Vice President



Thomas Harp Secretary



Tom Tousignant
Treasurer



Gary RomanDirector-at-Large

MEET OUR NEWEST BOARD MEMBER



Let me introduce myself. I am Thomas Harp and I have been a happy *Montage* homeowner for over 9 years. After retiring 5 years ago, my husband Dennis and I moved here as full-time residents.

We previously had a home in the desert, and after a 6-year absence we returned to the valley. I spent 33 years in education in northern California — 19 years as a classroom teacher and 14 years as an elementary school principal. I served on our previous neighborhood HOA Board for 6 years, as well as 7 years as Treasurer and Representative for my administrators' union.

Montage is our home. And with great neighbors we couldn't be happier being part of this community. I look forward to working with the Board and to making significant contributions ensuring the health, value, safety, and continued success of *Montage*.

GET TO KNOW YOUR 'DALI' STREET ARTIST

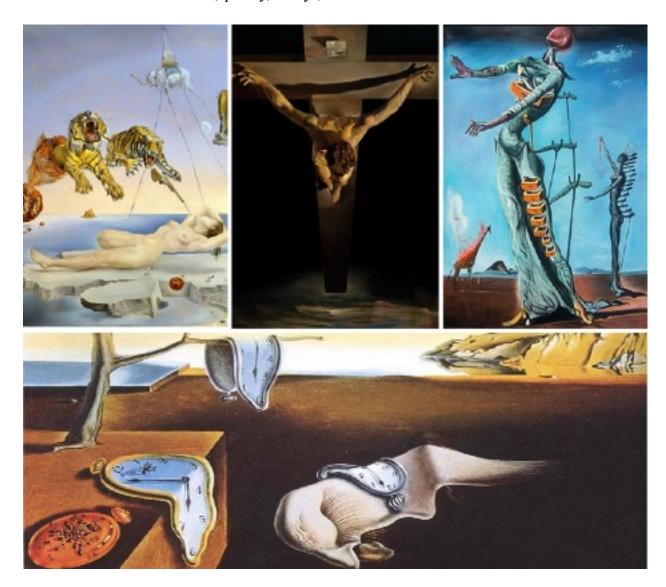
SALVADOR DALI (1904-1989)

Salvador Dalí was a Spanish surrealist artist renowned for his technical skill, precise draftsmanship, and the striking and bizarre images in his work. Born in Figueres, Catalonia, Dalí received his formal education in fine arts in Madrid.

Dalí's artistic repertoire included painting, graphic arts, film, sculpture, design and photography, at times in collaboration with other artists. He also wrote fiction, poetry, essays,

autobiography, and criticism. Major themes in his work include dreams, the subconscious, sexuality, religion, science and his closest personal relationships.

His life and work were an important influence on other Surrealists, pop art and contemporary artists. There are two major museums devoted to Salvador Dalí's work: the **Dalí Theatre-Museum** in Figueres, Spain, and the **Salvador Dalí Museum** in St. Petersburg, Florida.



ARCHITECTURAL REVIEW COMMITTEE (ARC)

BY NORM GIERE, Chair



Montage homeowners have been asking for more color at the Gerald Ford entrance, and therefore the Architectural Review Committee (ARC), working with Conserve LandCare, looked for plants to add to the two ex-

isting planters. We considered plants that would provide color throughout the year and could withstand our desert heat. We also looked for plants that could be pruned, so they wouldn't block the signage lighting, and would cascade to soften the stacked stone treatment. We received Board approval to install the *Radiation Orange lantana* in the planters. The new plants are acclimating

quickly, and are currently in full bloom. Our Committee hopes you enjoy the new plants and color.

Mealybug infestation—Recently, on the outside perimeter, we had mealybugs attack our yellow, red, orange, and confetti lantana. They avoided the purple and white lantana. Conserve LandCare sprayed right away for the pests and they are now under control.

Red Imported Fire Ants (RIFA) Control—You may have noticed that the Coachella Valley Vector Control was onsite at Montage in August to mitigate the Fire Ant nests. This service is usually performed yearly.

As always, if you have any landscape issues or concerns, please contact Norm Giere, Chair of the Architectural Review Committee (ARC) or Tony Michaelis, Board Liaison.



EMERGENCY PREPAREDNESS COMMITTEE

BY CHUCK MIDDLETON, Chair



The daily news reminds us that emergencies are now commonplace nearly everywhere. Unseasonal heat, floods, fires, earthquakes, droughts, and other disasters abound around the globe. This points out, as if

it were needed, the importance of advance preparation—both for the anticipated events such as earthquakes and for the unanticipated ones.

2021 National Preparedness Month is an observance each September designed to raise awareness about the importance of preparing for disasters and emergencies that could happen at any time. The 2021 theme is "Prepare to Protect. Preparing for disasters is protecting everyone you love." Information about activities that are planned is available at https://www.ready.gov/september

Each week in September has separate themes which are clearly spelled out in the documents online. We encourage you to check them out and to make every effort to take a little time each week to address the issues as they apply to your personal circumstances.

The Emergency Preparedness Committee will be addressing each of these themes as they might play out in Montage. We would welcome participation from anyone who has experience and knowledge in this arena and/or is concerned about what steps they can personally take to be prepared for any one or all of the several types of emergencies that could affect Montage at any time.

SEPTEMBER WEEKLY THEMES



Week 1 September 1-4: Make A Plan

Talk to your friends and family about how you will communicate before, during, and after a disaster. Make sure to update your plan based on the Centers for Disease Control recommendations due to the coronavirus.



Week 2 September 5-11: Build A Kit

Gather supplies that will last for several days after a disaster for everyone living in your home. Don't forget to consider the unique needs each person or pet may have in case you have to evacuate quickly. Update your kits and supplies based on recommendations by the Centers for Disease Control.



Week 3 September 12-18: Prepare for Disasters

Limit the impacts that disasters have on you and your family. Know the risk of disasters in your area and check your insurance coverage. Learn how to make your home stronger in the face of storms and other common hazards and act fast if you receive a local warning or alert.



Week 4 September 19-25: Teach Youth About Preparedness

Talk to your kids about preparing for emergencies and what to do in case you are separated. Reassure them by providing information about how they can get involved.



MAKE A PLAN



BUILD A KIT



PREPARE & TEACH

MONTAGE DETENTION BASIN—SURVEY RESULTS

BY SCOTT REESE, Webmaster



During the March General Membership meeting, the Board received comments related to possible uses for the approximately one-acre Detention Basin located at the corner of Van Gogh and Da Vinci. In response, the

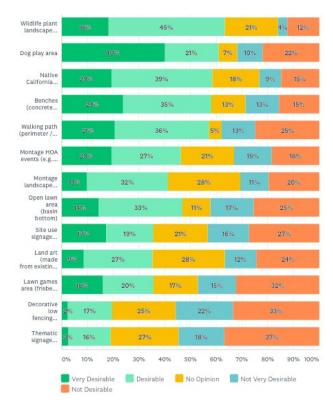
Board authorized a new ad hoc committee to complete a preliminary investigation into feasible types of landscape enhancements, possible insurance costs and issues, and the prospects for volunteer engagement.

In May, the Board received a report indicating the City Engineer said it would be possible and allowable to make further improvements to the basin. In addition, the HOA's insurance provider said enhancements similar to those already a part of Montage common area landscapes would likely be covered under the current HOA insurances at no additional costs. Further, he said that volunteer participation was covered under the current policy. A copy of the report can be reviewed by **Clicking Here**.

As a result, the Board requested that a brief survey of residents be conducted to determine what interest there might be in exploring improvements to enhance the recreational and aesthetic value of the site.

A five-question resident survey was conducted between July 1–23. In addition, a survey link was provided in the July newsletter, and invitations were sent to 190 emails. There was an extremely high response rate (85 responses). In general, there was substantial support for further landscape enhancements to the basin. A summary of the results includes the following:

- 98% said they had been to the basin.
- 68% said they support further study/exploration of recreational uses for the basin.



- 58% said that upgrading the detention basin for use as a designated private parklet or open-space area would have a positive impact on Montage property values.
- The top five rated site enhancements included Wildlife Plant Landscape (63%), Dog Play Area (61%), Native California Landscape (59%), Benches (59%), and Walking Path (57%).

Concerns related to further landscape development included potential costs for site development, potential increases in HOA fees, potential impacts to surrounding homeowners due to increased use, and potential issues related to maintenance.

A complete account of the survey results can be seen on the Montage Website by **Clicking Here** or pasting the following link into your browser. http://montageatmissionhills.org/wp-content/uploads/2021/07/Montage-Detention-Basin-Survey-July-2021.pdf

2022 ANNUAL HOMEOWNER MEETING & ELECTION

BY SCOTT REESE, Inspector of Elections

The Board of Directors, at their July meeting, set March 19, 2022 for the *Annual Homeowner Meeting and Election*.

The Board also approved the **2022 Montage Election Calendar** in compliance with California State law (2020) and Montage meeting election policy and procedures. The detailed Election Calendar is provided on the Montage website to inform our homeowner voters and potential candidates of key upcoming dates. A copy of the detailed election calendar can be viewed and downloaded by **Clicking Here**. Dates are subject to change.



2022 ELECTION CALENDAR—KEY DATES

• September 1

Newsletter article with first notification about the election process, nomination forms, and election calendar.

• September 10

The Board appoints *Inspector of Elections*.

• October 1

Inspector of Elections distributes **Board Member Self-Nomination Form.** In 2022 two Board positions to be filled. **Self-Nomination Form** must be received by December 30.

• November 12

Board approves the preliminary **Homeowner Voter List** and posts on the Montage website.

• December 29, 2021

Last day to submit **Board** Member **Self-Nomination Form** to PPM.

• January 14, 2022

Board approves the **2022 Election Ballot** including Board Member candidates.

• January 14

Inspector of Elections posts final **Homeowner Voter List** on the Montage website for homeowner review and correction. **Inspections** and corrections completed by February 15.

• **February 17** (on or before)

Inspector of Elections mails Ballots to voters.

• March 11

Last day for Homeowners to mail Ballots to PPM. After March 12, Ballots must be delivered in person to the Inspector *of Elections* by March 20—prior to the close of Elections.

• March 19

Annual Homeowner Meeting. This is the homeowner's last opportunity to return Ballot. *Inspector of Elections* opens, counts, certifies votes and announces election results.

RECENT SPECTRUM OUTAGE—OWNER EXPERIENCE

BY DAVID BUSICK, Montage Homeowner



Spectrum customers in *Montage* and neighboring *Rancho Village* suffered through a swarm of service outages in mid-July. These outages affected all Spectrum services, including internet, cable TV, and

voice and continued repeatedly from about July 14-23. Many of these daily outages lasted for hours, once up to 6 hours. Other outages were shorter, even some for just a few minutes, frustrating all of us who depend on these vital services. If you were one of many Montage homeowners who called Spectrum to report these outages, you likely didn't get much information from them other than the basic scripted lip service. They acknowledged the outages, sometimes providing an estimate of when service would be restored, but would not offer insight into what was wrong, why outages continued day after day, or what the scope of the problems were or if all these outages were even related to the same thing.

With these outages continuing day after day, I started calling tech support after each outage, demanding answers, escalating calls to managers, and trying to be a squeaky wheel. I know many of you did the same thing, which gradually began to have an impact. I was given a special phone number to call, but the outages just continued. I noticed my bill lists the City of Cathedral City Finance Department as the Franchise Administrator, so I emailed them as well as Councilman Carnivale, since this problem was not being resolved by Spectrum and the only recourse we had left was to reach out to the city, who "administers the

franchise." Board member Scott Reese also wrote to the city.

This tactic seemed to work and Spectrum finally began responding appropriately to our situation. A Field Service Supervisor called and assured me they were working on the problem. A corporate customer service representative in the eastern time zone called. Finally a local Plant Maintenance Manager for Spectrum called and was very apologetic, and also very informative. This is what he said:

"Your service issues were recently brought to my attention and we have been taking action on these issues by replacing several pieces of equipment that may have contributed to the issues you have experienced. In addition we have been monitoring to make sure the problem has been resolved and services have not been impacted since the last work performed in the field on 7/21/21. We will continue to monitor the service and take immediate action if we see any issues."

Spectrum

From that point on the service outages stopped and everything seems back to normal. If anything like this ever happens again, we will now have some contacts at Spectrum and hopefully can become fully engaged early on.

If you are having any residual impacts to your service since this swarm of outages, I encourage you to contact Spectrum and arrange a service call. We were experiencing occasional pixilation in our TV reception. Spectrum sent a service tech out who gave our system a tune-up. He rewired things, eliminated redundancies, removed an unnecessary amplifier and now our system works perfectly.

WHO'S WHO AT PPM

As "volunteer" members of the Board of Directors it is our responsibility to: (1) maintain the common areas; (2) enforce the governing documents; (3) manage the Association's financials; and (4) to set Association policies. In order to fulfill these responsibilities we rely on our management company—Personalized Property Management. Many Montage homeowners have contacted PPM with questions and concerns so we felt it was time to introduce you to the team that we have been working with for many years. This is an exceptionally qualified team that provides support for every management need.



The Coachella Valley's Community Management Company

Personalized Property Management Company (established in 1985) is a full-service Professional Management firm whose sole focus is serving the Homeowner. They have assembled a talented team of knowledgeable, experienced, professionals that understand the *Common Interest Development* industry and the communities they serve. The commitment to education and attention to detail, as well as the hands-on proactive style, will continue to be the key to their

success and your peace of mind. They have clients today that have been with PPM since their inception. PPM operates as a team with each individual office staff assigned to look after specific elements of your community. Our organizational structure provides for attention-to-detail that is unequaled in the property management industry.

The dedicated team that handles *Montage at Mission Hills* consists of the following members:



Shelly Ruegsegger, *Senior Community Manager* — Shelly has 30+ years in the HOA Management industry starting right out of high school. She has worked in every capacity at a couple different management firms prior to her 16 years currently with PPM. Shelly has also managed high rises in downtown San Diego and has carried a few designations behind her name, including being awarded *Manager of the Year* by CAI in 2011. Shelly reports directly to the Montage HOA Board of Directors.

(760) 325-9500 ext 254 sruegsegger@ppminternet.com



Nick Evans, *Assistant Community Manager* — Nick's job is to handle violations and architectural applications for the Board of Directors. Nick has been with PPM for 2 years, and in the management industry for more than 3 years. He is an asset to PPM thus far and enjoys working with the various committees at Montage. He interfaces directly with the Board, committees, homeowners, and Shelly.

(760) 325-9500 ext 246 **nevans@ppminternet.com**

Heidi Grasl, *Phone Gate-Access Inquiries* — Heidi submits work orders for the Board when there are issues involving the entrance gates, administers remotes and gate cards, and programs changes to the Montage gate system. For example, when a new homeowner moves into Montage and needs their name and phone number put into the gate system at the kiosk. (760) 325-9500 ext 229 hgrasl@ppminternet.com

WHO'S WHO AT PPM (continued)

Mark See, *Maintenance Manager* — Mark issues all Board/vendor work orders aside from what Heidi expedites. For example, if you are outside the gate walking your dog and see a broken sprinkler, you can email Mark and he will contact the HOA's landscape company via a work order for repair.

(760) 325-9500 ext 224 **msee@ppminternet.com**

Jessica Baudhuin, *Controller* — Jessica prepares the financials which includes all aspects of banking, bank reconciliations, and other accounting needs for Montage. She interfaces with Shelly and the Board's Treasurer.

Codi Angulo, *Accounts Receivable and Collections* — Codi is responsible for assisting owners with their dues questions, administering refunds, and works on collecting dues per the HOA/Boards Collection Policy. She interfaces with Shelly and Jessica. Although PPM does not directly accept checks for HOA dues, we do intercept the data from the HOA's bank lockbox on a weekly basis. Your payments along with the payment coupons we provide you get mailed directly to the HOA's bank lockbox in the City of Industry, CA.

cangulo@ppminternet.com

Karina Villasenor, *Accounts Payable* — Karina has the job of paying the HOA's bills twice a month, completing journal entries, and assisting vendors when needed. She interfaces with Shelly and Jessica.

Richard Warfield, *President of PPM* — Richard works closely alongside Shelly to resolve any issues that may arise and need multiple hands-on attention.

Contact information:

Personalized Property Management 68950 Adelina Road, Cathedral City, CA 92234 (760) 325-9500



MONTAGE HOA RECEIVES 'MEDALLION' AWARD



This year the Community Associations Institute Coachella Valley Chapter (CAI-CV) started its Medallion Community program to recognize Coachella Valley HOAs that pursue "72 Best Practices" in community management, legal, financial, and building community spirit. Communities are eligible for

the award if they adhere to CAI's best practices and are deemed to be among the finest HOAs in the Coachella Valley to call home. This year the award was presented to the **Montage at Mission Hills** Homeowners Association.

The **Montage** HOA was recognized at a public ceremony on Friday, July 9th, at the Gerald Ford gate. Tony Michaelis, President of the Montage HOA, along with board members, Norm Giere and Gary Roman, were presented with the Medallion Community signage and plaque which acknowledges **Montage** as a "best-practices" Community. Bruce Latta, the



Chair of the **CAI-CV Homeowner Leader Committee**, made the on-site presentation.

Upon receiving the recognition, Tony Michaelis said, "At Montage we are always trying to improve and differentiate our community. Our outstanding Board of Direc-

tors and volunteer leaders work diligently to learn CAI best practices in order to keep our community safe and beautiful. We are honored to be recognized as a CAI-CV Medallion Community."

MEDALLION COMMUNITY GOALS

- Preserve and enhance the character of the Community
- Protect and enhance property values
- Exceed expectations of owners

To see the complete final Montage Medallion Application Click Here.

IS IT TIME TO CLEAN YOUR POOL'S FILTER?

If it is time to clean your pool's filter—either by you or your pool service—please pay attention to the following: **DO NOT CLEAN YOUR FILTERS IN MONTAGE STREETS.**

Due to the fact there is very little rain in the valley, it takes a considerable amount of time for our roads to repair after a filter cleaning is done in the street. The weekly street cleaning that does take place in Montage is waterless, and therefore, does not get rid of the dried debris created by the filter cleaning.

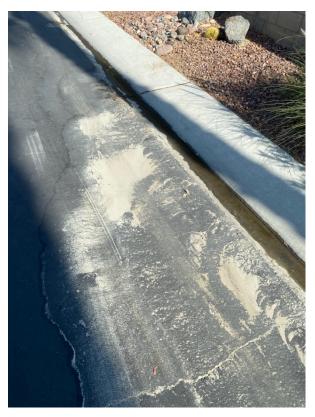
The photos below show how a single filter cleaning affects our streets; and this debris, when washed to the detention basin, will clog the dry well intended to percolate excess water into the Coachella Valley aquifer.

Even after the homeowner tried to mitigate the mess created by brushing the dried debris, you can still see how bad the street looks — and it remained like this for several weeks.

To avoid this unsightly mess in our streets, all filters should be cleaned in the homeowner's side yards or backyards. Pool service people can clean the filters on cloth pads or old towels and then discard the residue into the trash. Remember, it is the responsibility of the homeowner to communicate this to their pool service people.

Once again, it's all about being a good neighbor and being respectful of the Community we live in.

Please continue to take pride of ownership in our Community and do your very best to keep Montage looking great.



Pool filter debris had dried



Pool filter debris was brushed and swept

MONTAGE GATE ENTRY 'PRIMER'

At Montage we have several different methods regarding gate entry. This '*Primer'* will explain the various devices and methods available. Currently, there are seven methods:

1) Telephone Entry System is for visitor use. After keying in the homeowner code the phone rings and if the homeowner allows access, 9 is pressed on the phone to open the gate. The Magnetic Key Card can also be used to open the gate at the kiosks.



Telephone Entry System at Kiosks

2) LiftMaster Passport 2-button Remote (old model)



2-button Remote (old model)

3) LiftMaster Passport 3-button Remote (new model)



3-button Remote (new model)

4) HomeLink is a radio frequency transmitter, integrated into some automobiles, that can be programmed to activate the gates.



HomeLink inside car

5) Magnetic Key Card that can be scanned at gate kiosks or pedestrian gate for entry.



Magnetic Key Card

- **6) Homeowner Personal Code**, issued by PPM, can be used for entry at gate kiosks.
- **7) Service/Trades People Code**, issued by PPM, can be used for entry at gate kiosks Monday–Saturday, from 7 am–6 pm.

special Note: The old *2-button Remote* is no longer working at the Da Vall gate, but it still works at the Gerald Ford entrance. However, if you want easy access to both gates, with a single remote, the simple solution is the new model *3-button Remote*. This remote can be purchased, without any markup, from the Association for \$35 per unit. If you want the new remote contact Gary Roman at 310.600.4279 or email him at grroman@aol.com

PLEASE WEAR YOUR MASK CORRECTLY



Face masks help protect you and others from spreading or catching COVID-19 and wearing them correctly is essential. We've all seen people who wear masks that cover their mouths only, leaving their noses uncovered. And maybe you wondered if that is OK. **Well, it's not. And here's why:** The SARS-CoV-2 virus lives in people's nasal passages. When an infected person exhales, they release viral particles from their nose into the air. A mask, worn over the mouth *and* nose, helps to keep these infectious particles from becoming airborne and reaching others. *So be informed and please wear your mask correctly.*

FUTURE BOARD MEETING



Our November **ZOOM** Board Meeting will be held on Friday, November 12th at 9:30 am. The Agenda and instructions will be emailed to all homeowners who have provided the *Consent Form* for receiving electronic documents (required by State law) on Monday, November 8th. If you have not received this information, please contact Tom Tousignant at td2znot@aol.com to receive the *Consent Form*.

Meeting notices and Agendas are posted on the Community Message Board, located on the wall at the Da Vinci/Van Gogh curve. Owners are

encouraged to observe the meeting and are invited to participate during the **OPEN FORUM** portion. Please understand that the Board cannot act on any items not on the posted Agenda.

COMMENTS & NEWSLETTER SUGGESTIONS



If you have something that you would like to share with our Community or the HOA Board please email Tom Tousignant at td2znot@aol.com for Board consideration. If you would like to submit an article for the ARTISAN send it to Norm Giere at giereARC@gmail.com. We always encourage and welcome our Homeowner's participation.

MONTAGE CONTACT INFORMATION

Association Board Members

Tony Michaelis—President

tonymichaelis@icloud.com

(213.200.4274)

Norm Giere—Vice President

giereARC@gmail.com

(310.804.3761)

Thomas Harp—Secretary

rthomasharp3@gmail.com

(916.296.1563)

Tom Tousignant—Treasurer

td2znot@aol.com

(760.321.9271)

Gary Roman—Director-at-Large

grroman@aol.com

(310.600.4279)

Architectural Review Committee

Norm Giere—Chair

giereARC@gmail.com

Tony Michaelis—Board Liaison

tonymichaelis@icloud.com

Emergency Preparedness Committee

Chuck Middleton—Chair

cmiddleton@roosevelt.edu

Website Committee

Scott Reese—Webmaster

scott.o.reese@gmail.com

Welcome Committee

Frank San Juan—Chair

frankcsanjuan@gmail.com

Gary Roman—Board Liaison

grroman@aol.com

Cathedral City Contacts

Cathedral City Emergency—911

Cathedral City Police (non-emergency)—

760.770.0300

Fire—760.770.8200

Cathedral City Vacation Rental Hotline

(Short Term)—760.553-1031

Montage Website

MontageatMissionHills.org

Community Management Office

Personalized Property Management (PPM) 68950 Adelina Rd, Cathedral City, CA 92234

Tel: 760.325.9500 Fax: 760.325.9300

Community Management Contacts

Shelly Ruegsegger–Senior Community Mgr

sruegsegger@ppminternet.com

Nick Evans—Assistant Community Mgr

nevans@ppminternet.com

Heidi Grasl—Phone gate-access inquiries:

hgrasl@ppminternet.com

Mark See—Maintenance Supervisor:

msee@ppminternet.com

To Program Your Vehicle for Gate Entry

Thomas Harp: rthomasharp3@gmail.com

(916.296.1563)

Gary Roman: grroman@aol.com

(310.600.4279)

Contact Gary Roman for purchase of a gate access remote control. The current

cost is \$35 per unit.

Burrtec Waste and Recycling

Contact for any refuse issues including bin replacement: 760.340.2113 or

burrtec.com/cathedral-city

Cathedral City Guide and Calendar

To have a *Refuse and Recycling Guide* and *Cathedral City Calendar* mailed to your home contact Deanna Pressgrove with the City of Cathedral City at 760.770.0369 or dpressgrove@cathedralcity.gov

Discover Cathedral City

Go to: discovercathedralcity.com

There you will find a *City Calendar* of local events, entertainment, senior services,

dining options, and local news.