

Garage Door Warning – some door openers improperly installed

Jim on Da Vinci had the top two panels of his garage door damaged by his garage door opener. The door company that responded to his call said the connection from the opener track to the door had been improperly installed.

I took a picture of the new proper connection on Jim's door (picture on the top, before fix) and a picture of his neighbor's still improperly installed opener connection (picture on the bottom, after the fix).

There are two bars that connect the motor to the door. The straight one has 11 holes. The curved one has 3 holes. They are connected by two bolts.

The proper connection is for the bolts to be through the 8th and 11th holes of the straight bar, connecting it to the 1st and 3rd holes of the curved bar.

Jim had to buy a new panel for his door. The type we have are not made any more. He was able to find one available at the manufacturer in Utah and have it shipped to him. Had he not found a replacement panel, he would have had to replace his whole garage door.

